



June 2019

**Project:**

**Scheduled Multi Occupancy Dwellings collections.**

**Proposal:**

**Restructure of Weekly collections to Bi- Weekly Collections.**

During the tender stage Urbaser assumed and modelled, utilising Webaspx, that the residual waste weekly collections from Multi Occupancy premises would be moved from weekly to Fortnightly collections with immediate effect from the start of the contract.

To clarify this will only effect the residual waste collection all other waste streams remain as they are.

This was costed to begin as of day one of contract start. We did not audit the bin stores during the tender process to see if they could facilitate the additional containers should they be required. It was assumed that the Council had considered the fact and that there would be enough capacity within the existing bin stores to accommodate more bins and the reduced frequency.

As part of the mobilisation and understanding the scale of the changes relating to the Food Waste and Garden Waste it was decided to delay the changes to the Multi Occupancy premises until Phase 2. However, as you know the Phase 2 changes were delayed, meaning the weekly residual waste collections have not changed to fortnightly.

This has become an additional cost to Urbaser as we have not been able to implement the original savings as required by the tender.

An extensive joint audit of all locations has now taken place to understand the feasibility of the changes that were a fundamental part of the savings offered when Urbaser prepared and submitted their tender submission.

The decision to delay the changes from the start of the contract have had a cost implication that Urbaser have absorbed, with difficulty, for the past 14 months.

The joint decision taken to delay the changes further whilst this report is prepared has seen NHDC absorb the cost for an extended four-month period until the end of October 2019.

We have provided the detailed costs associated with retaining a weekly residual collection service for flats at an annual cost of £163,947.44